



Brisbane Terms and Conditions

Bookings:

Bookings can be made by completing the order form and emailing it to play@letspartybig.com.au or by phoning (07) 3820 2700. We will confirm the booking details with you.

Hire Basis:

Daily hire is for a 24hr period unless otherwise agreed at the time of booking. 24hours is an estimation based on games being collected/delivered on the day requested and returned/picked up the following day. For example, for a Saturday hire the games would be available to collect from 10:00am on the Saturday morning and would need to be returned at 10:00am on the Sunday morning.

Payment:

We accept, cheque, money order, bank deposit or cash on delivery. Funds must be made in full and credited to our bank account 48 hours prior to the event. Please allow 1 week for cheque funds to clear unless prior arrangements are made.

Security Deposit:

A security deposit of \$150 is payable by cash or credit card only to cover the products against loss and damage. For the various throwing games and Giant Tower Blocks it is expected that there will be some wear and tear on the games due to their nature and this will be allowed for. The deposit may be used to cover the cost of inappropriate damage resulting from their hire, up to the maximum \$150. THIS AMOUNT WILL BE PRE-AUTHORISED BUT NOT CHARGED TO YOUR CARD UNLESS REQUIRED. All games should be neatly packed and in a reasonably clean condition ready for pickup. Hirers returning games that are excessively dirty may be charged a cleaning fee. Please inform us of any problems breakages or missing parts when your game hire is completed.

Delivery And Set Up:

Prices are quoted per day and include delivery and pickup for locations within a 20km radius of Alexandra Hill, subject to a minimum order of \$100. Additional delivery charges apply outside this area as described on the www.yardparty.com.au website. We accept orders for less than \$100; these orders will be delivered to you for \$1.50 charged per kilometre from us to you.

We deliver, set up and remove equipment. Set up time is approximately 10 minutes per games and 15 - 60 minutes for the chess sets. We will arrive at an agreed time before your event to complete the setup process. A surcharge will apply to deliveries outside **Let's Party BIG's** region. The surcharge amount will vary depending on the delivery destination. ACCESS: Our pricing is based on delivering equipment to venues that have immediate access. If the venue has stairs or difficult access there may be an additional set-up charge. P.O.A

Booking Cancellations:

Within 48 hours of the event time will incur a 50% cancellation fee. Payments for events cancelled upon delivery will not be refunded.

Age Limit:

Most games are suitable for age 6 and over, even adults! With proper adult supervision younger children may use some products.

Bad Weather:

In the event of bad weather and the need to call off or postpone your event you will need to contact us at least 2 hours prior to the commencement time of your event. If you cancel/postpone due to bad weather after this time period your payment will be converted to a credit. Please use this credit within 6 months for a rescheduled event or it will be forfeited. If we arrive on site and the decision is made to cancel/postpone due to poor weather, payment will not be refunded.

Insurance, Liability & Responsibility:

Let's Party BIG are insured for \$10million of product and public liability. Our insurance and responsibility extends to the limit of this policy only, it does not assume cover, responsibility for or in any way guarantee your event. Hirers should seek their own cover and assume their own responsibility for the event. If staff from **Let's Party BIG** accompany the games hire, they are suitably trained and qualified to supervise the set up, rules outline and pack up of the games only, it is the hirers responsibility to address all event OH&S matters. By signing our terms and conditions you are agreeing to indemnify **Let's Party BIG** and their employees against any claims that arise from the use of their products and games unless the claim arises from the negligence of **Let's Party BIG** and their employees.

Event Consultant:

If you are planning an event and would like a representative from Let's Party BIG to assist you, please call us on (0) **3820 2700**

Disclaimer:

All prices are subject to change without notice. Please call our office to confirm prices

YardpartyTM is a registered trading entity of ECO Imports P/L [ABN 59 111 432 001] under license to Let's Party BIG P/L. All rights reserved. ECO Imports P/L accepts no responsibility for the hire, conduct or actions of supplies made under this agreement.

Hirers Name: _____

Hirers Signature: _____

Date: _____